Cleaning & Maintenance Guide

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Clean The Diverter

To keep the diverter clean at all times, dismantle it for cleaning periodically.



Step 1: Rotate diverter to treated mode. Remove the diverter and twin tubing.



Step 2: Remove cap & collimator from treated water port. It is normal to see crystallised minerals here.



Step 3: Using the tip of a toothpick, remove gasket support from treated water port.



Step 4: Seperate the Black & White gasket.



Step 5: Mix 40ml Dish Drops™ Concentrated Dishwashing Liquid with warm water to make into a 1L solution. Soak all parts in this solution for 20 minutes.





- Step 6: Use a toothbrush to clean difficult areas.
- Step 7: Rinse well with water.
- Step 8: Repeat all steps until desired results are achieved before replacing everything
 - into their original positions.

Status Indication

When it is switched to 'treated water'

Normal







When the electronic display is at this status

- It indicates that the water treatment system is working properly.

Filter cartridge not recognised







If the electronic display is at this status and a repeated beeping sound is heard.

 It indicates that the filter cartridge is not recognised or not properly installed.
 Please reinstall the cartridge.

Status Indication

When it is switched to 'treated water

UV lamp malfunction







If the electronic display is at this status and a repeated beeping sound is heard.

- It indicates that the cartridge needs to be change.

Water treatment malfunction





If the electronic display is at this status and a repeated beeping sound is heard.

It indicates that the water treatment system may be faulty.

** Please unplug the power adapter, wait for 5 minutes then plug in the power adapter again.

If the problem persists, please contact myhelpdesk@amway.com (Malaysia) or sghelpdesk@amway.com (Singapore)

Status Indication

When it is switched to 'treated water'

Water treatment malfunction (Electronic display faulty)







If the electronic display is at this status and a repeated beeping sound is heard.

It indicates that the electronic display may be faulty.

Please contact myhelpdesk@amway.com (Malaysia) or sghelpdesk@amway.com (Singapore)

No power



If the electronic display is at this status.

It indicates that there is no power supply. Please plug in the power adapter.