



FREQUENTLY ASKED QUESTIONS

1. How do I participate in this contest?

Purchase any ARTISTRY products (excluding non-PV/BV items) in a single receipt from 1 July – 31 Aug 2019:

- A minimum purchase of RM300/B\$110 automatically qualifies as 1 (ONE) contest entry.
- A minimum purchase of RM500/B\$184 automatically qualifies as 3 (THREE) contest entries.

2. I purchased RM1,300 worth of ARTISTRY products in a single receipt. How many entries am I entitled to?

You are entitled to a total of 7 entries.

3. Can I purchase promotional items to qualify for this contest?

You can purchase promotional items if these items have PV/BV.

4. How do I get an entry form?

There is no entry form provided. Upon purchases of the said minimum amount, you are automatically in the running to win a prize.

5. Who is eligible to participate in this contest?

This contest is open to all registered Malaysian and Bruneian Amway Business Owners (ABOs).

6. Why didn't I receive any contest entries notification to inform me of my qualification?

At this point of time, there is no instant SMS/email notification for every transaction. The qualifying names with the respective number of entries will be published on the Amway website www.amway.my > Latest News > Announcements. It will be updated on a weekly basis.

7. Can I check how many entries I have earned to-date?

There is no live tracking for the contest entries. You can check for your name with the number of entries on the Amway website www.amway.my > Latest News > Announcements every Tuesday.

8. How many draws are there in this contest?

There are 3 draws in total. One for each month for the Monthly Draw during the contest period (July and August 2019), and a Grand Draw after the contest ends.

9. How many prizes are being offered in this contest?

There is a total of 665 prizes to be won monthly in the Monthly Draw. Additionally, there is a trip to Paris (for 2 pax) to be won in the Grand Draw.

10. If I have won a prize in the Monthly Draw, am I still eligible to participate in the Grand Draw?

Yes, all eligible participants, regardless if you have won a prize in the Monthly Draw or not, are eligible to participate in the Grand Draw.

Indulge

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11. When will the draws be held?

- Purchase period 1 - 31 July 2019: Draw & announcement of winners between 15-31 August 2019,
- Purchase period 1 - 31 August 2019: Draw & announcement of winners between 15-30 September 2019,
- Grand Draw between 15-30 September 2019.

12. Will there be any repeat winners in this contest?

You are entitled to win only one prize per draw. However, you have the chance to win again the following month if you fulfill the criteria and your name is drawn again.

13. How will the winner(s) be notified?

Winner(s) will be notified via phone call, email, SMS and/or the Amway website www.amway.my according to registered ABO details. If a winner does not respond within seven (7) working days upon notification, Amway (M) Sdn Bhd and Amway (B) Sdn Bhd reserves the right to re-draw one or more reserve winners to replace.

14. Will the names of the winner(s) be published on any media platform?

The winners' names will be published on the Amway website www.amway.my.

15. How will winner(s) collect their prizes?

Amway (M) Sdn Bhd and Amway (B) Sdn Bhd will notify the winner when and where the prize can be collected. Winners are required to collect their prizes from the selected Amway Shop during operating hours. Winners must present their identification card/ABO cards for verification purposes. If the prizes are unclaimed after one (1) month from the announcement of said winners, the prize(s) will be forfeited, and no compensation will be given during these circumstances.

16. What if a winner(s) is unable to collect their prizes personally?

Winners may send a representative if he/she is unable to collect the prize. The representative is required to produce a letter of authorisation from the winner, providing the winner's details as well as the name and contact details of the representative.